



COLLEGE ART ASSOCIATION

3/20/2009

Mr. Pouria Abbassi  
General Manager  
Los Angeles Convention Center  
1201 South Figueroa St.  
Los Angeles, CA 90015

Dear Mr. Abbassi;

I want to give you my thanks for the contribution the Los Angeles Convention Center and its staff made to the great success of the recently completed 97<sup>th</sup> Annual Conference of the College Art Association on February 25-28, 2009.

The CAA conference had not been in Los Angeles since 1999 and we were very impressed with all the positive changes to the immediate vicinity of the convention center. As well, the overall condition of the convention center itself was appreciated by our personnel responsible for the operation of the conference on-site. Even with the age and size of the facilities everything was up to date and functioning without any lapses in the physical plant itself, which is not always the case with decades-old centers.

I would like to particularly give praise to our event manager at the center, Cyndi DelPoso. From pre-production starting nearly 12 months prior to the event, through the peak production period of December in to February, and especially on-site during the run of the show, Cyndi provided excellent expert advice and assistance with the full range of our detailed and voluminous production requirements. She was extremely easy to work with, anticipated many of our needs, headed off potential problems and was amazingly flexible with the hardest last minute on-site set up problems when being able to think on your feet while keeping a calm demeanor is a priceless trait to possess. As CAA is due to be back in Los Angeles in a few short years I would certainly like to request to work with Cyndi again on the conference. She added a great deal to our sense of confidence that the event would run very smoothly.

Please also extend my thanks to the entire staff at the convention center.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Paul Skiff', is written over the typed name. The signature is stylized and somewhat cursive.

Paul Skiff  
Assistant Director for Annual Conference