



April 6, 2009

Mr. Greg Rosicky
Director of Event Services
Los Angeles Convention Center
1201 S. Figueroa Street
Los Angeles, CA 90015

Dear Mr. Rosicky:

This letter is long overdue as I had full intentions of writing immediately following our recent event at your venue, but time has slipped away from me.

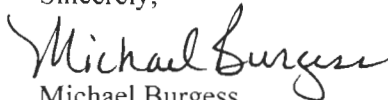
My intent is to praise the LACC staff and the services that we received during our cheerleading competition that was held March 13-15, 2009 in Halls G/H/J. This was my first opportunity to produce an event in Los Angeles and to be quite honest I was a bit uneasy, as there were several areas that were new to me on the production side.

The assistance that I received (and continue to receive) from Jacqui Davis far exceeded my hopes and expectations. She has been responsive, detailed, friendly, available, full of valuable information, accommodating and always has a smile. I was put very much at ease from the moment we walked into the facility. Our event would not have been nearly as successful without her facilitation and guidance. In my opinion, you have a very fine representative of the LACC in Jacqui.

In addition, I would like to recognize the efforts of Leopoldo Hernandez and his set-up crew. The ladies and gentlemen who worked on our layout for the spectators were extremely knowledgeable and helpful. When I asked Leopoldo to make adjustments, he guaranteed me it would be done, and it was. His "we can do it" attitude and the final setting that was produced worked well for our event.

As someone who believes that good service and personable staff should be recognized, I thought you should know that I experienced both through Jacqui and Leopoldo. I look forward to producing another event at your facility this coming weekend and am thankful that we will work with these two individuals again.

Sincerely,


Michael Burgess
President