

Managed By

December 1, 2015

VOLUME 1

ISSUE 14



BRAD'S BLOG

As I write this month's blog, we are in the first full day of the moveout of the 2015 LA Auto Show (LAAS). It's amazing to me how much has improved in recent years. Not only has there been a complete change in the leadership at the LAAS (now under the management of Terri Toennies and Owner Lisa Kaz) but also AEG Facilities management took over operations of the LACC just after the 2013 LAAS.

The LAAS has always been a large and well-attended event held here at the LACC, but the past two years have shown a marked improvement in the layout, aesthetics, and overall planning of the event. The move-out has always been challenging due to the sheer size and magnitude of the event as well as car haulers needing access to the facility and a number of vehicles needing to be transported. I love the quote: "Good Fortune Favors the Well Prepared," and this year, under Event Manager Frank Keefer's oversight, coupled with assistance from many others, the move out plan was well prepared and we are experiencing the good fortune of less congestion and traffic issues. Great Job!

I also want to reflect on the past calendar year, which is our second full year of managing the LACC. Once again we have set records for the number of events hosted, total attendance, filming (movie, TV and advertising shoots) and revenues generated. This was accomplished while maintaining very high standards in the areas of safety and service to our many attendees. I want our team to know how proud I am of what we have accomplished together, and my sincere appreciation for all your dedication and hard work.

Together, let's make 2016 an even better year!

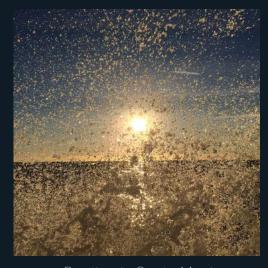
STAY GREEN THIS HOLIDAY MONTH!

- 1. Look for wrapping paper made from recycled materials and make sure to recycle it.
- 2. Avoid metallic wrapping paper as this type of paper is difficult to recycle.
- 3. Make gift tags from last year's holiday cards or simply write your greetings on the box/packaging.
- 4. Purchase and reusue holiday gift wrap, boxes, or tins.
- 5. Look for locally made gifts when possible.
- 6. Make homemade cards using materials you already have reusing old calendars is a good place to start.
- 7. Christmas trees can be recycled too! Details here.

AND THE Winner IS...

Congrats Michelle Gossman!

December 2015 Photo Contest Winner



Boating in Santa Monica





LEADER OF THE QUARTER:

CONGRATULATIONS ESTELLA FLORES!



Position at LACC: Facilities Manager

How long have you been with the LACC?

2. What do you enjoy most about your work?

3. What was your dream job when you were a kid?

4. Do you have a motto that you live by?

5. What motivates you to work hard?

6. What does an ideal day look like for you?

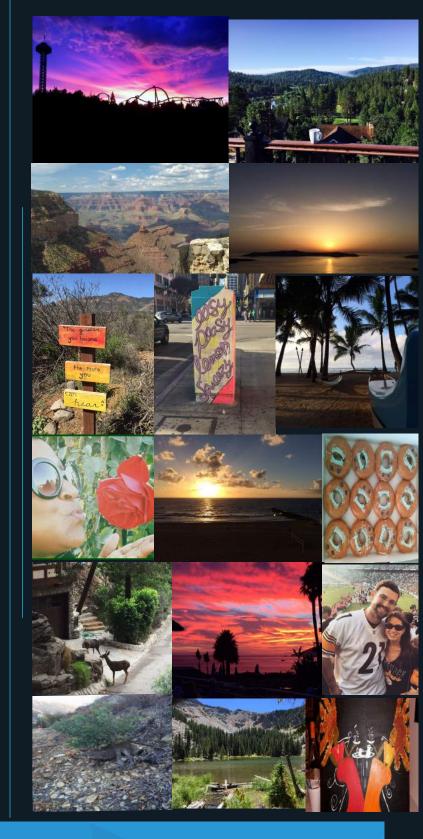
7. If money was no object, what would you do all day?

8. Do you have any pet peeves?

9. What is your favorite holiday?

10. Who knows you the best?

Round up of the awesome photos ENTERED IN THE CONTEST THROUGHOUT 2015!











EMPLOYEE SPOTLIGHT: Meet KEITH **HILSGEN!**



Position at LACC: Vice President, Finance

What's the greatest bit of advice a parent or mentor has given you?

2. What is one important skill every person should have?

3. What is your favorite place to travel to?

As a famíly we have been traveling to a lake in Wisconsin since I

4. When you were a kid, what did you want to be when you grew up?

a high school football coach. But when I got to college I decided to

5. If you could have 3 wishes granted, what would they be?

6. Who do you admire the most in your life?

7. What's the craziest thing you've ever done? Would you do it again?

8. Do you have a favorite sport/sports team?

9. What is your current guilty pleasure?

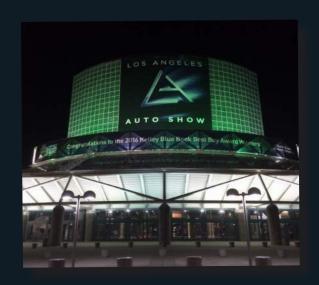
Watching Californication now and I just finished Bloodline, which

10. What is the one goal you set out to achieve in your lifetime?

being the best father I can be; that's something I will constantly

VETERAN'S DAY CELEBRATION

Honoring those who served and continue to serve our country!



#GreenlightAVet Photo courtesy of Shari Taylor



LACC Employee Veterans

Thank you for your service!









December Encore Service Spotlight: SIZZLE

Be Ready & Eager to Assist

- 1. Show you are ready to greet and assist
- 2. Observe guests' body language & respond to their needs
- 3. Respond positively to guests' requests
- 4. Think of creative ways to say "yes"

Reminder

The annual department holiday decorating contest is 12/11/15!



The annual LACC Holiday Party is just around the corner! We hope to see you there!

Date: 12/12/15

Time: 4-8PM

Location: Room 304ABC

LACC-AEG Employees: It's the Season of Giving

Every year, AEG offers employees opportunities to give back to the local community.

REMINDER: AEG Service Day is 12/11/15.

For information on ways to volunteer and get involved, please check AEG Connect or click <u>here</u>.

*All volunteering during business hours is subject to department head approval. Please see your supervisor or visit HR if you have any questions.

Emloyee of the Month: Meet Rigoberto Marmolejo



Position at LACC: Security Officer

- 1. What's your favorite movie?
 - End of Watch, the area they filmed is actually in the neighbor hood where I grew up.
- 2. What is your favorite food?
 - Italían food, especially lasagna.
- 3. What is your dream travel destination?
 - I'd really like to travel to Spain; my grandfather is from Spain. As a matter of fact, my last name is actually also a cit in Spain.
- 4. Are you a sports fan? If so, what sport/team.?
 - · Football! I am a Cowboys fan.
- 5. If you could have any career you wanted, what would you choose to do?
 - Mechanical engineering and law enforcement.
- 6. If you could learn to do anything, what would it be?
 - Mechanical engineering is a top interest of mine at the momen
- 7. Do you have any hobbies?
 - Running! I usually like running near Elysian Park. I started running when I was in my early teens and have stuck with it.
 I've only run one marathon so far (the LA Marathon). I might do another one next year.
- 8. Do you have a favorite season?
 - · Summer time. I love the beach.
- 9. If you could splurge on 1 must-have item, what would it be?
 - A house! I would love to own property
- 10. What skills help you the most in your day to day duties?
 - Beina patient and viailant.



