



BRAD'S BLOG

As I've written in this Blog over the past several months, the LACC has been incredibly successful since AEG Facilities assumed management two years ago. We turned the operation around from losing on average \$3.5 million annually, to now profiting by over \$4 million annually.

Beyond financial accomplishments, the overall maintenance has been improved and the staffing and security has also been significantly enhanced which has contributed to positive feedback from our clients. The LACC has also observed a drastic increase in filming events as well as Citywide conventions due to collaborative efforts of our and LATCB's sales teams.

But AEG Facilities and the LACC don't rest on our laurels. 2016 is going to be even better!

We are on track for a record-breaking year, with over 300 events scheduled. We'll be hosting more Citywide events than ever before, with currently 32 contracted and 3 prospect conventions. These Citywides are significant events and will generate room nights and economic impact for the City of Los Angeles. Conventions including Mary Kay, American Heart Assoc., Wonder Con, College of Chest Physicians and the USGBC's GREENBUILD will join our annual events like E3, Anime Expo, etc. to attract over 3 million visitors to the LACC.

Also, for the second year the City has committed close to \$10 million in Capital Improvement Project funding. Projects include carpet replacement, upgrades to our outdoor electronic signs to full color LED, upgrades to our HVAC systems and cooling towers, installation of more proximity access control systems and my favorites, the installation of a large solar power array on the South Hall roof and retrofitting the South Hall lighting systems from metal halide to efficient LED lighting. These last two projects will continue our efforts in environmental sustainability by reducing our annual energy usage as well as cut our expenses.

Finally, the LACC Expansion & Modernization project will begin in earnest. Although, there are still a number of hurdles to overcome, the project appears to be a priority for the City.

2016 is definitely lining up to be a very productive and exciting time for all of us at the LACC!



Industrial water system and cooling tower systems were replaced with new energy efficient pumps (above).

SAVE ENERGY WHILE STAYING WARM!

1. Caulk it: Small spaces and gaps around windows and pipes entering the home create energy wasting drafts that can cut the efficiency of your heating system.
2. Upgrade your thermostat: Changing your thermostat to a programmable one allows you to control the temperature in your home at different times of the day without you being home.
3. Get a humidifier to add moisture to the air. The air inside your home can become very dry. Moist air feels warmer and holds heat better, so a humidifier can help you feel comfortable when your thermostat is set at a lower temperature.

Congratulations *Michelle Gossman*

January 2016 photo contest winner!



Michelle with her fiancé Steve on the day of their engagement in San Diego, CA.



EMPLOYEE OF THE MONTH: GILBERT ARELLANO!



Position at LACC: Electrician

1. How long have you been with the LACC?
 - I started working at the LACC in 1980 and have worked here on and off since then.
2. What was your dream job when you were a kid?
 - I wanted to be a musician. I play percussion instruments, mostly Latin percussion.
3. What was your first paying job?
 - Jack in the Box - I cooked, ran the cash register, etc. when I was in high school.
4. Where did you grow up?
 - I was born in Sacramento but also lived in El Paso and San Diego before relocating to LA when I was 14 and have lived here since.
5. What is your proudest accomplishment?
 - My daughter, Lisa. She lives locally so it's great.
6. What is your favorite holiday?
 - Christmas. I love spending time with family and it's a happy and festive time. I enjoy seeing the kids' faces light up when they open their presents. My niece brings over her kids so we have a full house Christmas morning.
7. Who knows you the best?
 - My wife, Norma. We've been married for 34 years.
8. What is your strongest personal quality?
 - I do my best to treat people the way I'd like them to treat me; with kindness and respect.
9. What cheers you up?
 - Golf. It can be a little frustrating but it's mostly rewarding and I enjoy it very much. I try to golf at least once a week.
10. If you had to change your first name, what would you change it to?
 - I'd just like a simple name like John!

EMPLOYEE SPOTLIGHT: MEET KEYCO LEE!



Position at LACC: Facilities Supervisor

1. If you could go on a road trip with any person (dead or alive), who would you choose and where would you go?
 - I would choose my Godfather who passed away. We'd travel to his favorite place in Mexico - Sinaloa.
2. If you could read one person's mind, whose would it be?
 - My husband, Albert. We've been together for 11 years and married for 4 years now.
3. What can you absolutely NOT live without?
 - My phone. I'm an Instagram addict.
4. Would you live anywhere outside of LA? If so, where?
 - I would live in Washington (state); I love the cold weather, snow, rain, and greenery.
5. How do you spend your weekends or time off?
 - I spend time with my two kids and husband. We all love skateboarding together.
6. What are you excited the most about right now?
 - I'm really excited about this new position. I'm the first female at the LACC to hold this title!
7. Is there something specific that you'd like to accomplish in 2016?
 - Yes! I'd like to buy a new car and move to a different home.
8. Do you have a role model or mentor?
 - My Godfather was my mentor; I did not know my father growing up so he was my father figure and taught me everything as well as helped shape my character.
9. When you go to the movies, what genre of film are you least likely to watch?
 - Western movies.
10. Do you have a favorite book?
 - My favorite book is The Fault in our Stars.

Spreading Holiday Cheer

New Eyes for the Needy

Last month, the LACC partnered with nonprofit organization, New Eyes, to donate glasses to those in need. The Guest Services department, which oversees the Lost & Found, played a critical role in preparing, organizing, and shipping the eyeglasses and sunglasses. Thanks to all who participated in this meaningful project!



Turkey Giveaway



Butterball and AEG Facilities collaborated with local elected officials to help underserved constituents by loading 500 turkeys onto trucks from various local non-profit organizations.

AEG Service Day 2015



Over 300 AEG team members, including LACC staff, participated in this year's Service Day at Charles Barrett Elementary School.

Service Day is one of AEG's most important traditions. Each year, team members from all across Southern California gather for a powerful day of service at a local, high-needs school. Service projects are aimed at beautifying the school to make it a more engaging and stimulating space for students to excel in.

The Big Show: Young Story Tellers Foundation

Over the course of 7 weeks, AEG employees spent their lunch hour mentoring 6th grade students from Hollenbeck Middle School in Boyle Heights. The Big Show brought the stories written by the students to life and was a great success!



January Encore Service Spotlight: **SYNERGY**

Perform my duties with proficient use of time & resources:

1. Protect & care for the facility by using resources wisely & reporting defects immediately
2. Consistently perform your job according to standards
3. Motivate others to follow your lead by setting a good example

16 for 2016

LACC Staff Share Their Aspirations for 2016

- Continue the healthy lifestyle changes adopted in 2015
- Declutter and organize the home
- Let go of the past and learn to permanently forgive
- Learn to be more patient
- Spend more time with the people that matter
- My word of the year for 2016 is courage - I will challenge myself to step out of my comfort zone, take risks, and face fears
- To exercise more...walk / jog for at least 40 minutes, three times a week.
- Trust in my own power
- Ride my bike at least once per week
- Take time to think about what I'm grateful for
- Be healthier - diet and exercise
- Embrace all of the exciting things 2016 will bring - I think it will be a pivotal year
- Keep the family a little tighter
- Eliminate fear when it comes to important decision making
- Go to church more
- Win the Power Ball and just keep going forward in life

El Niño - Are you prepared?

Weather forecasts point to a very wet winter ahead. Visit elninola.com to learn about what you can do to prepare, including

- Getting a kit
 - Getting sandbags
 - Preparing your pets
 - Purchasing flood insurance
- & much more!



Stay safe and don't forget to share this information with family & friends!

Employee Spotlight: *Meet* **Maria Benítez**



Position at LACC: *ABM Supervisor*

1. If you could buy any type of food what would you buy?
 - *Mariscos/seafood. Ceviche!*
2. What is your favorite hobby?
 - *Mountain climbing/hiking.*
3. What 3 characteristics describe you best?
 - *Funny, perfectionist/detail oriented and sometimes shy.*
4. Where are you from?
 - *Michoacán. I go back every year to visit because my whole family is back in Mexico. I'm here by myself with my 3 kids.*
5. Do you have a favorite TV show?
 - *I Love Lucy and El Chavo del Ocho.*
6. Where do you want to travel/dream destination?
 - *China! I love the food and would love to see it someday.*
7. Who is your favorite childhood hero, and why?
 - *Tinkerbell because she is action-minded and fights through things in order to succeed. I relate to her.*
8. If you had one free hour each day, how would you use it?
 - *Sleep!*
9. If you could host a talk show, who would be your first guest?
 - *President Barack Obama.*
10. What do you enjoy doing to relieve stress?
 - *Hiking/running especially around Griffith Park.*

