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VOLUME 1

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BRAD'S BLOG

I have written before in this Blog about how successful we (AEG LACC, LLC) have been thus far in our tenure of managing the LACC. Although we get great support from Corporate AEG and the City, the majority of the credit goes to all of you, the LACC employees.

We've had another great year; we're finishing the fiscal year on June 30th, 2015 with a \$2 million surplus! The City has accepted our recommendation to utilize \$1,284,000 for additional Capital Improvement Projects (CIP), Alterations & Improvements (A&I) and equipment purchases. These additional projects will further enhance our facility and help us attain "World Class" status. Improvements will include replacing carpet, replacing old F&B equipment, repairing operable "AIR" walls, purchasing additional tables and trash receptacles, replacing toilets and urinals with water-saving models, and purchasing attractive and functional lobby furniture.

We will also continue to build our operational "reserve" account by carrying over \$716,000 to add to the \$693,000 we carried over last fiscal year, for a total reserve of \$1.4 million by July 1, 2015. We're well ahead of the original goal of establishing a reserve of \$2.1 million in the first 5 years of our management. The City Department has been a great partner in the $1\frac{1}{2}$ years we have been managing the LACC and supports the reinvestment in the LACC while also building a healthy reserve account.

However, it's important to point out that these great achievements didn't occur by chance or luck. It took planning, implementation, and hard work by the entire "team", starting with the City Department (CTD), AEG Facilities and AEG affiliates, the LATCB, contractor partners and, perhaps most importantly, all of you - the LACC employees.

One of my favorite management books is *Good to Great* by Jim Collins. To paraphrase one of his primary precepts from the book, great companies are built and ultimately successful due to having the right people on the team (and the wrong people off of the team), and then collectively determining the best course of action to make the organization great. "Begin with who, rather than what" when building an organization.

Our fantastic team really showcased the above when on opening day of E3 2015 we were faced with an emergency: a broken water line caused flooding in meeting rooms 301 and 302, potentially leading to unmitigated disaster. Instead, I was heartened by the rapid, professional, and collaborative approach taken by our LACC team; the issue was promptly resolved, client relations were maintained, and top-notch professionalism was displayed. I've said many times that we were fortunate to have had the opportunity to "hand pick" everyone that is a part of the LACC team, and the results are proof that we have the talented, "right people" on the LACC Team.

GREEN TIPS for your summer BBQ

An estimated 60M Americans will BBQ on the 4th of July. These BBQs will release 225,000 metric tons of carbon dioxide. Here's what you can do to help:

- 1. Use reusable or biodegradable plates & utensils
- 2. Fill up pitchers for drinks rather than buy individual containers/cans
- 3. Use gas, propane, or electric grills which burn cleaner than charcoal or wood
- 4. Grill locally grown veggies
- Encourage recycling by placing easily identifiable bins

AND THE Winner IS...

Chris Fotuno! Congrats!

June 2015 Photo Contest Winner

Mykonos, Greece











EMPLOYEE OF THE MONTH: CONGRATULATIONS ANA ALDANA



What motivates you to work hard?

a. I genuinely enjoy what I do. I love the people I

What is your favorite part of your job?

In your time at the LACC, what event(s) have you enjoyed most?

a. I really liked DragCon - I love people watching

What personality traits do you find to be most helpful in your role?

skílls, and communication skills.

What are you currently looking forward to most?

ATTENTION EMPLOYEE COMMUTERS

Effective July 1, the transit subsidy reibursement program increases to up to \$75 per month!

Please see HR to pick up the form or if you have questions.

MAY BIRTHDAYS CELEBRATION

Included cake, games, & photo booth fun **Kudos to the Set-Up Department!**

















BUILDING NEWS: JUNE/JULY HIGHLIGHTS

Parking Upgrade

- Project progressing very well
- Parking system in West Hall garage is fully operational with a few minor details outstanding
- South Hall garage is in progres; employee entrance complete with remaining upgrade set for completion upon end of Anime Expo

Roof Project

- · Rock removal from roof beginning next week
- Project is underway

Security Surveillance Project

· Installation of all cameras has been completed; fine-tuning of details in progress

EMPLOYEE SPOTLIGHT: Meet Renato Sotomayor

Position: Project Manager for ABM

- 1. What's the biggest personal change you've ever made?
 - a. Sleeping schedule since my son, Kian, was born.
- 2. What cheers you up?
 - a. Baby Kían ís extremely gassy and when he relieves himself he smíles which cracks me up.
- 3. Who knows you the best?
 - a. My wife Yasmin. We've been together for 11 years and we've traveled together quite a bit. We've definitely gotten to know each other better through these experiences.
- 4. If you were a ruler of your own country what would be the first law you'd introduce?
 - a. A mandatory siesta!
- 5. What was the last movie you saw? Thoughts?
 - a. The Goonies, my wife had never seen it so I made her watch it. It's a classic! Afterwards, she kept saying, "Hey you auys!"
- 6. Were you named after anyone?
 - a. My middle name Miguel is after my dad and I gave it to my son as well.
- 7. Do you have a favorite vacation destination?

Or a dream destination?

a. My favoríte so far ís Thailand;dream destination: Indía!

- 8. What is your favorite holiday?
 - a. Christmas! I decorate everything, including my dog.
- 9. Where are you from?
 - a. Líma, Peru
- 10. What does a perfect day look like to you?

a. Go surfing with old college friends; hangout at Huntington Beach with my son and wife; eat a carne asada burrito at Chronic Tacos. Perfection!











July Encore Service Spotlight: SIZZLE

Be a star! Seek opportunities to enhance the guest experience. Greet guest with warm genuine smiles to make them feel welcome.

LACC Buzzz

@AnthonyP: #jobshadow2015

@Kesia: #SHRM2015

@MChang: #pieceofburger

@Trung: #idonttweet

Zesty SUMMER BBQ: Grilled LEMON CHICKEN

- 2-3 tablespoons lemon juice
- 2. 1 tablespoon white vinegar
- 3. 2 tablespoons chopped fresh dill
- 4. 2 tablespoons chopped fresh basil
- 5. 1 tablespoon honey
- 6. 1 tablespoon Dijon mustard
- 7. 1/4 teaspoon black pepper
- 8. 3/4 teaspoon salt, plus more for serving
- 9. 1/4 cup extra virgin olive oil
- 10. 6 boneless, skinless chicken-breast halves (2.5 lbs.), pounded slightly
- 11. 1 lemon, thinly sliced
- 12. 1/3 cup pitted kalamata olives, halved
- 1. For dressing, whisk together lemon juice, vinegar, dill, basil, honey, mustard, pepper and 3/4 teaspoon salt. In a slow stream, whisk in oil.
- 2. Place chicken in a large resealable bag. Add 1/3 cup of the dressing and half the lemon slices. Seal bag; refrigerate 2 hours, turning at least once. Reserve remaining dressing, stirring in olives and remaining lemon slices.
- 3. Discard marinade and grill chicken over medium-hot heat 5 to 6 minutes per side.
- 4. Place chicken on a platter and drizzle with dressing; season with salt to taste.

Servings: 6
Prep: 10 Minutes

Marinate: 2 hours
Grill: 12 minutes

EMPLOYEE SPOTLIGHT: Meet Juan Lopez



Position at LACC: Facility Services Supervisor

- 1. What was your dream job when you were a kid?
 - a. In elementary school I wanted to be a lawyer.
- 2. Do you enjoy watching sports? If so, which ones?
 - a. Yes! My favorite sport to watch is basketball I'm a Lakers fan. I also enjoy football (Go Saints!)
- 3. What motivates you to work hard?
 - a. The staff at the LACC & the overall fast-paced
- 4. Do you like or dislike surprises? Why or why not?
 - a. I like surprises! Sure, it can be a bit awkward at first but I enjoy them overall.
- 5. If money was no object, what would you do all day?
 - a. I'd spend my time volunteering (health-related causes).
- 6. What 3 things do you think of most each day?
 - a. Family, health, and my job.
- 7. Who do you admire most in your life?
 - a. My dad. He's got a really strong work ethic, he's very determined, and he instilled those qualities in me.
- 8. Are you an early bird or a night owl?
 - a. Definitely a night owl
- 9. Where are you from?
 - a. South Central LA
- 10. What's your favorite snack/dessert?
 - a. Snack Doritos (Nacho Cheese)
 - o. Dessert Cheesecake



